



### Mobile Number Portability (MNP) Inter Porting Application Form

<b>Company Name</b>		<b>Date</b>	
<b>Mobile Number</b>	<i>(Please use List of Assignees Form for mobile numbers)</i>		
<b>Handset / Device Model</b>	<i>(Please use List of Assignees Form for multiple devices and plans)</i>		
<b>Transaction Type (Network)</b>	<input type="checkbox"/> <b>OTHER NETWORK TO SMART</b>		
<b>Transaction Type (Product)</b>	<input type="checkbox"/> <b>PREPAID TO CORPORATE POSTPAID</b>	<input type="checkbox"/> <b>POSTPAID TO CORPORATE POSTPAID</b>	

#### TERMS AND CONDITIONS (From Other Telco to Smart)

##### FROM CORPORATE PREPAID TO SMART CORPORATE POSTPAID

1. Any active subscriptions to promos and / or remaining load balance will be forfeited upon porting to a new Postpaid account.
2. There will be a maximum of four (4) hours downtime upon completion of porting request.
3. When MNP fails due to issues with the donor provider, a SMART Mobile Number will be issued.
4. Once SIM / mobile device have been issued by Smart, customer will be given ten (10) business days to comply with the Unique Subscriber Code (USC), otherwise, a SMART Mobile Number will be issued.
5. Mobile Number should be in ACTIVE status.
6. Subscriber is the assignee of the Mobile Number.
7. There should be NO porting activity in the last sixty (60) days.

##### FROM CORPORATE POSTPAID TO SMART CORPORATE POSTPAID

1. Any active subscriptions/ add ons will be forfeited upon porting to a new Postpaid account.
2. There will be a maximum of four (4) hours downtime upon completion of porting request.
3. When MNP fails due to issues with the donor provider, a SMART Mobile Number will be issued.
4. Once SIM / mobile device have been issued by Smart, customer will be given ten (10) business days to comply with the Unique Subscriber Code (USC), otherwise, a SMART Mobile Number will be issued.
5. Mobile Number should be in ACTIVE status.
6. Subscriber is the assignee of the Mobile Number.
7. There should be NO porting activity in the last sixty (60) days.

#### SUBSCRIBER'S ACKNOWLEDGEMENT (From Other Telco to Smart)

- I am aware that once I received my Come and Pay Notice from Smart, I should settle the required advance payment and request for Unique Subscriber Code (USC) from my donor provider within three (3) business days.
- I understand that the following will not be process by Smart:
  - Inactive Mobile Number/Unique Subscriber Code (USC)
  - Declined Mobile Number/Unique Subscriber Code (USC)
  - Invalid Mobile Number/ Unique Subscriber Code (USC)
- I hereby acknowledged and accept the terms and conditions of Mobile Number Portability in changing my service provider.

**AUTHORIZED SIGNATORY**  
Signature over Printed Name


