



## **eStatement Service Terms and Conditions for SMART Corporate Plan**

**The provision for the SMART Electronic Statement (SMART eStatement) shall be governed by the following Terms and Conditions:**

1. SMART eStatement is a service that allows a SMART Corporate subscriber (the "Subscriber") to receive an electronic copy of his billing statement in a protected file or any format prescribed by SMART at its own discretion through the Subscriber's registered e-mail address.
2. By applying to receive a SMART eStatement, the Subscriber is waiving its right to receive printed bills via courier.
3. Enrollment to the SMART eStatement service shall be the responsibility of the Subscriber through its authorized representative. The Subscriber may avail of the feature by providing the list of billing account numbers, mobile numbers and email address of the accounts that will be enrolled. The aforementioned list shall be duly signed by the authorized representative and submitted to their assigned Collection and Reconciliation Analyst (CRA) or Relationship Manager.
4. SMART eStatement shall provide an electronic copy/softcopy of the billing statement to the Subscriber's authenticated e-mail address once a month following the account's billing cycle every time a new bill becomes available.
5. It is the responsibility of the Subscriber to make sure that enrolled email address, billing account numbers and mobile numbers are active to ensure that e-mail and SMS notifications are delivered accordingly. Option for e-mail address modification or SMS exclusion can be processed if approved in writing by the Subscriber through its authorized representative and submitted to their assigned Collection and Reconciliation Analyst (CRA) or Relationship Manager.
6. The Subscriber shall be responsible in ensuring that the computer he uses to access eStatement is free from malicious software which can collect account information and details to be used to perform unauthorized transactions. He should exercise discretion in accessing his account on public venues, e.g. Internet Cafés, personal laptop on unsecured public WiFi, and the like.
7. The Subscriber shall be responsible in safeguarding his eStatement account.
8. Billing statement sent by SMART to the Subscriber's e-mail address is a true copy and may be used as proof of billing when necessary.



9. Notwithstanding non-receipt of any billing notice via SMS or e-mail (due to any of these possible reasons but not limited to – full inbox, inactive, or closed online mailboxes, ISP-related errors or problems with the Subscriber’s computer, mobile or Internet connection, etc.), it shall be the Subscriber’s responsibility to inform himself of any amount payable and payment due date, through My Smart, mobile balance inquiry, Enterprise Support/hotline, by visiting a SMART Wireless Center or through coordination w/ their assigned Collection and Reconciliation Analyst and make the necessary settlement on or before due date to ensure continuous service.
  
10. Enrollment in SMART eStatement is free of charge and shall remain active and enforced except when SMART invokes its right to terminate the SMART eStatement service for any reason at its sole discretion. Subscriber will be notified of such termination.

I have read and understood the foregoing Terms and Conditions on the SMART eStatement Service , and I shall strictly comply and abide by these terms and conditions relating to my use of the Services, and any future amendments to these terms.

**Conforme:**

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**Print Name and Signature of Authorized Signatory**  
< Corporate Subscriber’s Name >